



Hislop & Co Horticulture

Landscape Contractors

Arboriculture Management Services

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January 2017 Edition

Welcome to Hislop & Co Horticulture Ltd

Who are we?

Hislop & Co Horticulture Ltd is an established horticultural and grounds maintenance company with a reputation for reliability combined with a personal yet professional service. To serve the needs of our established client base, we have now invested heavily to create our own in house arboriculture division. The tree surgery works will form part of our core business in conjunction with our grounds maintenance work. This service will be headed up and managed by our new Tree Surgery Team Leader who has over 30 years' on site and management experience working within all aspects of arboriculture.



All site services are supported by our bespoke systems and in-house management processes. Everything we do is carried out using the highest standards of technical knowledge, ability, and safety.

Who do we work for?

Our clients range from corporate companies, estate and land agents, private schools, hotels, business parks and property management companies, in Hertfordshire, Bedfordshire, Buckinghamshire and North London.

Our services

Our directly employed teams have the specialist 'knowledge and knowhow' to deliver all aspects of arboriculture so that your commercial landscape reaches its full potential, and in turn, represents the professionalism of your own business. Our core services include:

- Crown Thinning & Reduction
- Tree Bracing Systems
- Tree & Sectional Felling
- Coppicing & Pollarding
- Chipping & Logging
- Stump Removal
- Tree Supply & Planting
- Tree Surveys & Reporting
- Tree Management Planning
- 24hr Emergency Call Out
- Hedge Planting & Cutting
- Hedge Trimming & Shaping
- Environmentally friendly green waste removal





Hislop Horticulture has been the main estate contractor at Princess Helena College since their initial appointment in 2010.

The company provides a full range of gardening and horticultural services to the College under annual contract. We are extremely happy with the quality of service they provide. All their work is carried out with professionalism and attention to detail. Their staff are knowledgeable hardworking and courteous. I would not hesitate to recommend their services.

**Bursar, Princess Helena College,
Herts**

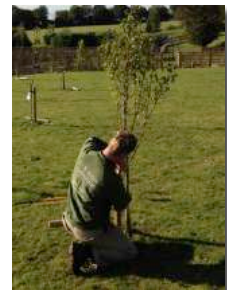
Our team

We directly employ formally qualified arborists who have extensive training and on site experience.

All site staff are DBS checked and also provided with specific training for the use of specialist equipment such as chainsaws, chippers and stump grinders. Our team leaders also hold a formal qualification in arboriculture to advise clients on specialist pieces of work.

Training is provided by accredited third parties and in-house by our own Health and Safety Officer for first aid, manual handling and driver awareness.

We invest heavily in the career progression of all of our employees. Through our annual training programme, succession planning and apprenticeship schemes which ensures any skills gaps in the workforce are filled appropriately.



Hislop's took over our contract on the 1st July 2015 and instantly made a very positive impact. Whilst the grounds were previously badly maintained, with overgrown weeds and out of control hedges, within days of being on site Hislop & Co transformed some very neglected grounds into a property that I am proud to manage.

**General Manager, Hitchin Priory,
Herts**

Guidance Notes

The guidance below is an extract from the Common Sense Risk Management of Trees; NTSG 2011 ISBN 978-0-85538-840-9.

The **National Tree Safety Group** position is underpinned by a set of five key principles:

- Trees provide a wide variety of benefits to society
- Trees are living organisms that naturally lose branches
- The overall risk to human safety is extremely low
- Tree owners have a legal duty of care
- Tree owners should take a balanced and proportionate approach to tree safety management

Managing the risk from trees is the responsibility of the owners and managers of the land on which they grow.

For trees in a frequently visited zone, a system for periodic, proactive checks is appropriate. This should involve a quick visual check for obvious signs that a tree is likely to be unstable and be carried out by a person with a working knowledge of trees and their defects, but who need not be an arboricultural specialist. Informing staff who work in parks or highways as to what to look for would normally suffice”.

In general terms, a landowner must identify those trees which might, if they fell, pose a risk to people or property. He should then inspect such trees and identify any obvious defects in the trees. If the landowner does not have sufficient knowledge of trees to enable him to identify such obvious defects, he should engage someone who has. Having identified a defect, the landowner (if sufficiently knowledgeable), or someone with appropriate knowledge and expertise, should assess the risk posed by the defect and take appropriate action, which might mean further monitoring of the defect, pruning of the tree or felling.



Need more information?

If you would like to learn more about the company:

- please visit our website at www.hislophorticulture.co.uk
- alternatively please contact us directly info@hislophorticulture.co.uk

Reasons to use Hislop & Co Horticulture Ltd

1. *Expertly trained and insured staff*

Our team has a range of professional arboricultural qualifications and in addition, our policy of continuous professional development ensures that all staff receive ongoing training and development. All staff members are provided with branded uniforms to help identification and are DBS checked for working in sensitive environments such as schools, colleges etc.

We hold Employer's Liability Insurance to £10 million, Public Liability Insurance to £5 million.

2. *Safety is a priority*

Our health and safety record demonstrates the diligence of our team and our commitment to staff training. We hold full CHAS accreditation and are currently in the process of ARB Association Approval. This will reinforce our minimum standards to our clients.

A site specific risk assessment is carried out for each job before commencement. We take into account any specific codes of conduct or working practices to ensure that we are compliant with client policies.

We also invest heavily in the latest machinery, vehicles and equipment to ensure we can provide our clients with an efficient, cost effective and uninterrupted service.

3. *Your satisfaction is paramount*

We work hard to understand our clients' expectations and tailor our services accordingly. All clients are provided with an agreed works schedule defining the required service, and we make regular contact to ensure our clients are happy with the service and answer any questions they may have.

4. *Communication is key*

We agree a communications process with our clients from the outset, to ensure we meet their needs and so that they always know who to talk to. Our clients are given an office based contact and have a point of contact for the team working on site.

5. *A local company for the local community*

Hislop & Co have been providing horticultural services to commercial clients in Hertfordshire, Bedfordshire, Buckinghamshire and North London for over 10 years and we are proud of our reputation for providing a professional, reliable and personal service.

6. *Environmentally aware*

All green waste is recycled in accordance with our environmental policy and procedures. We are committed to meeting high environmental standards in all aspects of our work.

