

Garden Maintenance Operations



March 2016 Edition

Welcome to Hislop & Co Horticulture Ltd

Who are we?

Hislop & Co Horticulture Ltd is an established horticultural and grounds maintenance company with a reputation for reliability combined with a personal yet professional service. We offer a comprehensive range of services tailored around your individual requirements. Whether you need the first lawn cut of the year, a garden tidy up, or regular visits to maintain your garden, our professional, friendly and expert teams will help you get the most from your garden.



All site services are supported by our bespoke systems and in-house management processes. Everything we do is carried out using the highest standards of technical knowledge, ability, and safety.

Who do we work for?

Our residential clients are based across Hertfordshire, Bedfordshire, Buckinghamshire and North London and can choose from one-off, weekly, fortnightly or monthly visits.

Our services

We allocate the same staff to all clients that have a contract with us so that they know the gardens and can build a strong trusted relationship with you. We are flexible and will endeavor to meet any changing needs that you have when we are working in your garden.

Our core services include:

- Seasonal Pruning
- Lawn mowing, Edging & Treatment
- Weeding & Border Clearance
- Tree Surgery
- Herbicide & Pesticide Spraying
- Barking & Mulching
- Seasonal Pruning
- Soft Landscaping: Turfing & Planting
- Jet-washing of Patios & Driveways
- Hedge Trimming & Shaping
- Garden Clearance
- Winter Gritting & Snow Clearance
- Environmentally Friendly Green Waste Removal



Working with Hislop & Co



I have been using the services of Hislop & Co for two or three years for work on large hedges and trees. I have found Hislop & Co to be totally satisfactory in every respect and all his equipment is extremely well presented and maintained. Additionally, although I have used other garden services over the past 28 years to look after my hedges, none have ever demonstrated the skill and professionalism shown by Hislop & Co. Their work is regularly praised by visitors to my house.

Mr AW, Boxmoor, Herts

Our team

We directly employ formally qualified horticulturists who have extensive training and on site experience. All site staff are DBS checked and also provided with specific training for the use of specialist equipment such as tractor and pedestrian mowers, chemicals and spraying equipment, chainsaw, hedge trimmers and pole cutters. They are uniformed and drive clean vans with company logos for easy identification.

Training is provided by accredited third parties and in-house by our own Health and Safety Officer for first aid, manual handling and driver awareness.

We invest heavily in the career progression of all of our employees. Through our annual training programme, succession planning and apprenticeship schemes which ensures any skills gaps in the workforce are filled appropriately.



Hislop & Co have worked for me for over two years doing general garden maintenance and tree surgery. I have found all the staff to be polite, friendly, helpful, honest and very hardworking. They always arrive at the agreed time, with all the correct equipment and they clear up afterwards. The staff always look neat and the vehicles well maintained.

Mrs CK, Harpenden, Herts

Need more information?

If you would like to learn more about the company:

- please visit our website at www.hislophorticulture.co.uk
- alternatively please contact us directly info@hislophorticulture.co.uk

Reasons to use Hislop & Co Horticulture Ltd

1. Expertly trained and insured staff

Our team has a range of professional arboricultural qualifications and in addition, our policy of continuous professional development ensures that all staff receive ongoing training and development. All staff members are provided with branded uniforms to help identification and are DBS checked for working in sensitive environments such as schools, colleges etc.

We hold Employer's Liability Insurance to £10 million, Public Liability Insurance to £5 million.

2. Safety is a priority

Our health and safety record demonstrates the diligence of our team and our commitment to staff training. We hold full CHAS accreditation and are currently in the process of ARB Association Approval. This will reinforce our minimum standards to our clients.

A site specific risk assessment is carried out for each job before commencement. We take into account any specific codes of conduct or working practices to ensure that we are compliant with client policies.

We also invest heavily in the latest machinery, vehicles and equipment to ensure we can provide our clients with an efficient, cost effective and uninterrupted service.

3. Your satisfaction is paramount

We work hard to understand our clients' expectations and tailor our services accordingly. All clients are provided with an agreed works schedule defining the required service, and we make regular contact to ensure our clients are happy with the service and answer any questions they may have.

4. Communication is key

We agree a communications process with our clients from the outset, to ensure we meet their needs and so that they always know who to talk to. Our clients are given an office based contact and have a point of contact for the team working on site.

5. A local company for the local community

Hislop & Co have been providing horticultural services to commercial clients in Hertfordshire, Bedfordshire, Buckinghamshire and North London for over 10 years and we are proud of our reputation for providing a professional, reliable and personal service.

6. Environmentally aware

All green waste is recycled in accordance with our environmental policy and procedures. We are committed to meeting high environmental standards in all aspects of our work.

